IWRA’s XVII
WORLD WATER CONGRESS

제 17차 IWRA 세계물총회

29 November – 3 December 2021
EXCO, Daegu, Republic of Korea
Linking Community Engagement to Transboundary Water Management

Emily Zmak | Program Manager
CDR Associates
The hardest working river in the West

40 million people
2 countries
7 states
29 tribes
1. Set **Parameters**
   *What* are the decisions that communities can inform?

2. **Understand Interests & Needs**
   *Why* do communities care about an issue, and how can you begin to meet their needs?

3. **Ensure Accessibility**
   *Who* is missing, and how can you make engagement efforts more accessible to all?
Parameters

*What* are the decisions that communities can inform?

A. Define the “sandbox” before asking communities

B. Communicate what decisions can and cannot be shaped by community input

C. Be open to new ideas, strategies, and directions
Understand **Interests & Needs**

*Why* do communities care about an issue, and how can you begin to meet their needs?

A. Substantive  
B. Procedural  
C. Psychological
Ensure **Accessibility**

*Who* is missing, and how can you make engagement efforts more accessible to all?

Guiding questions for evaluating the diversity, inclusivity, and accessibility of your effort:

A. Who is well represented? Why?
B. Who is missing? Why?
C. Who benefits from a possible outcome?
D. Who is impacted by a possible outcome?
Community input leads to better transboundary water management
THANK YOU